

# Caring Pediatrics



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## **Patient Responsibilities**

- You, your family, and visitors are responsible for following the rules involving patient care and conduct.
- You are responsible for providing a complete and accurate medical history. This history should include all prescribed and over-the-counter medications, including herbal supplements, which you are taking.
- You are responsible for informing us about all treatments and interventions both past and present, including hospitalizations, medicines, medical directives, past illnesses, and any therapies.
- You are responsible for following the suggestions and advice prescribed in a course of treatment by your health care providers. This includes instructions from any medical professional who is carrying out the physician's order or advice.
- You accept responsibility for whatever may happen if you refuse treatment or do not follow the physician's instructions. If your refusal of treatment prevents us from providing care according to ethical and professional standards, we may need to end our relationship with you after giving you reasonable notice.
- You are responsible for being considerate of the rights of other patients and Caring Pediatrics' personnel and property.
- You are responsible for providing information and asking questions about your concerns or difficulty involving your health care or health care provider. Caring Pediatrics realizes that there may be times when a patient, parent or legal guardian has questions about decisions and actions related to their care. The way to deal with these concerns is to talk directly with the physician.
- You are responsible for making it known whether you clearly understand your plan of care and the things you are asked to do.
- You are responsible for making appointments and arriving on time. You must call us in advance when you cannot keep a scheduled appointment.
- You are responsible to pay your or your child's medical bills on time and for providing us with correct information about your sources of payments and ability to pay your bill.
- You are responsible for notifying the doctor or nurse when you or your child is in pain and to work with them to develop a management program.

### **If you have a concern, please talk to**

- The caregiver or person in charge first
- If you are unable to resolve your concern, you can contact the office manager or the doctor at (727) 853-2273. You will not be penalized for filing a complaint or concern.